



*ESTABLISHED MORE THAN  
60 YEARS AGO, Unemployment  
Insurance (UI) is a unique  
federal-state program that  
provides temporary financial  
assistance to individuals who  
are unemployed through  
no fault of their own.*

*Eligibility is based on wages  
earned during a specific  
period of time.*

The brochure *Protect Your Identity and Stop Unemployment Insurance Imposter Fraud* (DE 2360EE) provides resources for employees who may be victims of identity theft or UI imposter fraud. Employers can order copies of this brochure by calling 916-255-1743.



# HOW YOU CAN PREVENT UNEMPLOYMENT INSURANCE IMPOSTER FRAUD



STATE OF CALIFORNIA

LABOR AND WORKFORCE DEVELOPMENT AGENCY

EMPLOYMENT DEVELOPMENT DEPARTMENT



The California State Employment Development Department (EDD) is a recipient of federal and state funds, is an equal opportunity employer/program, and is in compliance with Section 504 of the Rehabilitation Act and the Americans with Disabilities Act (ADA). Special requests for alternate formats need to be made by calling the information numbers listed in this brochure.

# THE EMPLOYMENT DEVELOPMENT DEPARTMENT (EDD)

*is committed to maintaining the integrity of the UI Program.*

*Here are tips on how you can help EDD prevent UI imposter fraud and identity theft and, at the same time, help control your UI costs.*

## VERIFY SOCIAL SECURITY NUMBERS

When hiring new employees, verify and ensure that their Social Security Numbers (SSN) are correct. The Social Security Administration (SSA) offers employers and authorized reporting agents two methods for verifying employees' SSNs:

### ► TELEPHONE VERIFICATION

To verify up to five names and SSNs, call **1-800-772-6270**. To verify between six and 50 names, contact your local Social Security office.

### ► LARGE VOLUME VERIFICATION

To verify more than 50 employee names and SSNs, use the Employee Verification Service (EVS). To use the EVS system, you must pre-register. You may also submit requests on magnetic media. For more information, call the EVS Information Line at **410-965-7140**, or visit the SSA's Web site at [www.ssa.gov/employer](http://www.ssa.gov/employer).

## PROTECT YOUR EMPLOYEES

An important way to protect yourself and your employees is by properly disposing of old payroll records. California law requires you to properly destroy (i.e., shred, erase, etc.) the personal information in all records under your control. For more information on protecting yourself and your employees from identify theft, and updates on recent privacy protection legislation, visit the California Department of Consumer Affairs Web site at [www.privacyprotection.ca.gov](http://www.privacyprotection.ca.gov).

## REVIEW YOUR EMPLOYER NOTICES

UI benefits paid to your former employees represent a charge to your reserve or reimbursable account and, in the case of tax rated employers, may impact your employer contribution rate for UI. To protect these accounts, employers should carefully review all notices including the *Notice of Wages Used for Unemployment Insurance Claim* (DE 1545) and respond promptly if there are any discrepancies.

## REPORT

### SECURITY VIOLATIONS OF YOUR PAYROLL OR PERSONNEL DATA

If your payroll or personnel data has been compromised, or you suspect fraudulent activity on your UI employer account, call EDD's toll-free Fraud Hotline at **1-800-229-6297**.

## WORK

### WITH EDD TO STOP UI IMPOSTER FRAUD

*The EDD, in partnership with and in support of the employer community, is taking every action to prevent, detect, and deter imposter fraud.*

During the course of an investigation, EDD may contact employers to verify information that will authenticate an individual's identity. By cooperating with EDD in a timely manner, you will help protect your UI employer account and your employees from fraud.

Questions regarding your reserve or

reimbursable account should be directed to the telephone numbers listed below:

#### ► TAX RATED EMPLOYERS

Contribution Rate Group at **916-653-7795**

#### ► REIMBURSABLE EMPLOYERS

Reimbursable Accounting Group at  
**916-653-5846**

For more information on UI Fraud, visit the EDD Web site at [www.edd.ca.gov](http://www.edd.ca.gov).